Motes from PPG meeting held on Monday 4th December 2017

**Present**

Helen Marriott, Walter Satterthwaite, June Wheatcroft ,Philip Smith,DR Southcott

**Apologies**

Sue Barrett, Dorothy Wright, Madeline Lunn, Joy Riley

1. **Minutes of last meeting**

Agreed as correct

1. **Matters Arising**
2. Defibrillators

Walter gave an update on the Community Defibs, Little Fibbers along with the W.I and Parish Councils have now secured defibs to be installed at The Derbyshire Hotel, Mitchell Sports, South Normanton Coop, The Boundary, Pinxton Village Hall, One Stop Shop on Wharf Road. These will all soon be in place. Pinxton Parish Council will liase with St John Ambulance to provide training for the public for this. There is also a useful app called Lifesaver which explains how to use a defib and perform CPR.

1. Survey

The survey was discussed but we had not received a sufficient number back yet so it was agreed to carry on giving them out until January to hopefully get more responses.

1. Pharmacy 2 U

The chemist have a useful notice about the Pharmacy 2 U scheme explaining how it is not necessarily endorsed by the local surgeries, Helen will ask for a copy to put up in the surgery.

1. DNA’s

We still have quite a high number of people not keeping appointments despite text reminders and people being able to cancel online.

We will try and look at the numbers of people who are signed up for SMS messaging and online services.

1. Housing

Philip spoke about future housing developments and how the medical services would continue to cope and how the current buildings would need to be expanded.

1. Flu clinics

We are now coming to the end of the flu clinic season but still have a few vaccinations left so people are still able to have them if they require.

1. **Patient Matters**

Walter discussed patients who are having appointments at other hospitals which may not be as easily accessible as some of them e.g. Clay Cross or Bolsover and that there ought to be a leaflet or something sent with the appointment explaining where they are and how to book transport if needed. Dr Southcott explained that some of the services we used to refer to are no longer available due to the location and that there is a number patients can ring if they need to book for transport. – Walter said he would look at the various areas and put a leaflet together for patients to be given.

**Date and time of next meeting**

**The next meeting will be on Monday 5th February 6.30pm at South Normanton.**